Collection of CU Link (Student Card) for New Postgraduates 2026-27

Important Note:

- You will be asked to log in with 2-factor authentication (DUO 2FA), while using any system / service listed in this document. Please enroll for DUO 2FA beforehand.
- One needs to tap / show their CU Link card to enter CUHK campus. Before CU Link card collection, new students can activate CUHK Mobile Pass to enter the campus (via the entrance near University Station) by QR code.
- To enhance awareness and strengthen scam prevention, all newly admitted students from 2026-27 onwards are required to complete and pass the Anti-Scam Awareness Quiz. **Please complete the quiz via Blackboard > Courses > Anti-Scam Awareness Quiz.** Students who do not fulfil this requirement by **30 September 2026 (Term 1) or 31 January 2027 (Term 2)** or for those students following 3-term/4-term pattern, within 30 days from the date of registration, will have their CU Link Card access to campus and University facilities suspended until the requirement has been met.

1. If you have completed the online registration, fulfilled all admission conditions (if applicable), had your academic qualifications verified and uploaded your landing slip and HKID card (for non-local students only), you may login to the [CU Link Self-Service System] using your CUHK Login or call CU Link Card Centre at 3943 8507 to check if your CU Link (student card) is ready for collection.

2. When your card is ready for collection and **if you are a local postgraduate student**, you may collect your CU Link (student card) by registered post (a valid Hong Kong mailing address is required) or in person. If you are a **non-local postgraduate student**, after arriving in Hong Kong, you may collect your CU Link (student card) by registered post (a valid Hong Kong mailing address is required) or in person.

   - Collect CU Link (student card) **by registered post**: please login to the [CU Link Card Mailing Service] using your CUHK Login to submit a posting request. After receiving your request, CU Link Card Centre will mail your card to your Hong Kong mailing address within 5 working days. Upon receiving your card, please activate your card immediately by following the instructions provided in the letter mailed to you together with the card.

   - Collect CU Link (student card) **in person**: please login to the [CU Link Self-Service System] using your CUHK Login to check your card readiness. If your card is ready, please login to the [Online Booking System] using your CUHK Login for making an appointment. After the appointment is made, please visit CU Link Card Centre as planned and present your identity document for CU Link (student card) collection.

3. If you are not available to visit CU Link Card Centre in person, you can authorize other person to collect the CU Link (student card) on your behalf. Before authorisation, please check your card readiness at [CU Link Self-Service System] using your CUHK Login. If your card is ready, please make an appointment through the [Online Booking System] using your CUHK Login and give your authorisation in writing. The authorised representative should visit the CU Link Card Centre as planned and present the following documents:

   - an identity card of the authorised representative;
   - a copy of the student's identity document; and
   - the student's written authorisation (Form Download here)

4. The CU Link Card Centre can also arrange bulk collection of CU Link (student cards) for departments upon receiving their request. Then, students can obtain their CU Link (student card) at their class/departments.

Last updated: 3 Aug 2026