Collection of CU Link Card for New Undergraduate Students 2026-27

Important Note:

- You will be asked to log in with 2-factor authentication (DUO 2FA), while using any system / service listed in this document. Please enroll for DUO 2FA beforehand.
- One needs to tap / show their CU Link card to enter CUHK campus. Before CU Link card collection, new students can activate CUHK Mobile Pass to enter the campus (via the entrance near University Station) by QR code.
- To enhance awareness and strengthen scam prevention, all newly admitted students from 2026-27 onwards are required to complete and pass the Anti-Scam Awareness Quiz. **Please complete the quiz via Blackboard > Courses > Anti-Scam Awareness Quiz.** Students who do not fulfil this requirement by **30 September 2026 (Term 1) or 31 January 2027 (Term 2)** or for those students admitted in the middle of a term or those having a different term pattern as mentioned, within 30 days from the date of admission, will have their CU Link Card access to campus and University facilities suspended until the requirement has been met.

1. If you are **a local undergraduate student**, you should collect your CU Link (student card) **by registered post** (a valid Hong Kong mailing address is required).

    - Collect CU Link (student card) **by registered post**: please login to the [CU Link Card Mailing Service] using your CUHK Login to submit a posting request. After receiving your request, CU Link Card Centre will mail your card to your Hong Kong mailing address within 5 working days. Upon receiving your card, please activate your card immediately by following the instructions provided in the letter mailed to you together with the card.

2. If you are **a non-local undergraduate student admitted through International Students Admissions Scheme**, you may collect your CU Link (student card) **in person** at CU Link Card Centre.

    - Collect CU Link (student card) **in person**: please login to the [Online Booking System] using your CUHK Login for making an appointment from 27 August 2026 onward. After the appointment is made, please visit CU Link Card Centre as planned and present your identity document for CU Link (student card) collection.

3. If you are **a non-local undergraduate student admitted through National Colleges and Universities Enrolment System**, you may collect your CU Link (student card) **by registered post** (a valid Hong Kong mailing address is required) or **in person** at CU Link Card Centre.

    - Collect CU Link (student card) **by registered post**: please login to the [CU Link Card Mailing Service] using your CUHK Login to submit a posting request. After receiving your request, CU Link Card Centre will mail your card to your Hong Kong mailing address within 5 working days. Upon receiving your card, please activate your card immediately by following the instructions provided in the letter mailed to you together with the card.

    - Collect CU Link (student card) **in person**: please login to the [Online Booking System] using your CUHK Login for making an appointment from 27 August 2026 onward. After the appointment is made, please visit CU Link Card Centre as planned and present your identity document for CU Link (student card) collection.

- If you are not available to visit CU Link Card Centre in person, you can authorize other person to collect the CU Link (student card) on your behalf. You are requested to give your authorization in writing and make an appointment through the [Online Booking System] for making an appointment from 27 August 2026 onward. After the appointment is made, the authorized representative should visit the CU Link Card Centre as planned and present the following documents:

  - ❖ an identity card of the authorized representative;
  - ❖ a copy of the student's identity document; and
  - ❖ the student's written authorization (Form Download here)

Last updated: 25 Aug 2026