

## Collection of CU Link Card for New Undergraduate Students 2023-24

### Important Note:

- You will be asked to log in with 2-factor authentication (DUO 2FA), while using any system / service listed in this document. Please [enroll for DUO 2FA](#) beforehand.
- One needs to tap / show their CU Link card to enter CUHK campus. Before CU Link card collection, new students can activate [CUHK Mobile Pass](#) to enter the campus (via the entrance near University Station) by QR code.

1. If you are a **local undergraduate student**, you should collect your CU Link (student card) **by registered post** (a valid Hong Kong mailing address is required).

- Collect CU Link (student card) **by registered post**: please login the [\[CU Link Card Mailing Service\]](#) with CUHK Login to make posting request. After receiving your request, CU Link Card Centre will send out your card to your Hong Kong mailing address within 5 working days. Activate your card as instructed by letter upon the card receipt.

2. If you are a **non-local undergraduate student admitted through International Students Admissions Scheme**, you may collect your CU Link (student card) **in person** at CU Link Card Centre.

- Collect CU Link (student card) **in person**: please login the [\[online booking system\]](#) with CUHK Login to make an appointment. After the appointment is made, please visit CU Link Card Centre on schedule and present your identity document for CU Link (student card) collection.

3. If you are a **non-local undergraduate student admitted through National Colleges and Universities Enrolment System**, you may collect your CU Link (student card) **by registered post** (a valid Hong Kong mailing address is required) or **in person** at CU Link Card Centre.

- Collect CU Link (student card) **by registered post**: please login the [\[CU Link Card Mailing Service\]](#) with CUHK Login to make posting request. After receiving your request, CU Link Card Centre will send out your card to your Hong Kong mailing address within 5 working days. Activate your card as instructed by letter upon the card receipt.
- Collect CU Link (student card) **in person**: please login the [\[online booking system\]](#) with CUHK Login. After the appointment is made, please visit CU Link Card Centre on schedule and present your identity document for CU Link (student card) collection.
- If you are not available to visit CU Link Card Centre in person, you have to make an appointment through the [\[online booking system\]](#) and authorize other person to collect the CU Link (student card) on your behalf. You are requested to give your authorization in writing. The authorized representative should present the following documents:
  - ❖ an identity card of the authorized representative;
  - ❖ a copy of the student's identity document; and
  - ❖ the student's written authorization (Form Download [here](#))