

Collection of CU Link (Student Card) for New Postgraduates 2023-24

Important Note:

- You will be asked to log in with 2-factor authentication (DUO 2FA), while using any system / service listed in this document. Please [enroll for DUO 2FA](#) beforehand.
 - One needs to tap / show their CU Link card to enter CUHK campus. Before CU Link card collection, new students can activate [CUHK Mobile Pass](#) to enter the campus (via the entrance near University Station) by QR code.
1. If you have completed the online registration, fulfilled all admission conditions (if applicable), and completed online documents verification (for non-local students only), you may login [[CU Link Self-Service System](#)] with CUHK Login or call CU Link Card Centre at 3943 8507 to check if your CU Link (student card) is ready for collection.
 2. When your card is ready for collection and **if you are a local postgraduate student**, you may collect your CU Link (student card) by registered post (a valid Hong Kong mailing address is required) or in person. If you are a **non-local postgraduate student**, after arriving in Hong Kong, you may collect your CU Link (student card) by registered post (a valid Hong Kong mailing address is required) or in person.
 - Collect CU Link (student card) **by registered post**: please login the [[CU Link Card Mailing Service](#)] with CUHK Login to make posting request. After receiving your request, CU Link Card Centre will send out your card to your Hong Kong mailing address within 5 working days. Activate your card as instructed by letter upon the card receipt.
 - Collect CU Link (student card) **in person**: please login the [[online booking system](#)] with CUHK Login. After the appointment is made, please visit CU Link Card Centre on schedule and present your identity document for CU Link (student card) collection.
 3. If you are not available to visit CU Link Card Centre in person, you have to make an appointment through the [[online booking system](#)] and authorise another person to collect the CU Link (student card) on your behalf. You are requested to give your authorisation in writing. The authorised representative should present the following documents:
 - an identity card of the authorised representative;
 - a copy of the student's identity document; and
 - the student's written authorisation (Form Download [here](#))
 4. CU Link Card Centre can also arrange the CU Link (student card) on bulk basis for department's collection upon receiving request from departments. Then, students can obtain their CU Link (student card) at their class/departments.