Collection of CU Link Card for New Undergraduate Students 2021-22

1. If you are a local undergraduate student, you should collect your CU Link (student card) by registered post (a valid Hong Kong mailing address is required).

   - Collect CU Link (student card) by registered post: please login the [CU Link Card Mailing Service] with CUHK Login to make posting request. After receiving your request, CU Link Card Centre will send out your card to your Hong Kong mailing address within 5 working days. However, due to COVID-19 pandemic, Hongkong Post may have special arrangement for postal services which may delay the mail delivery. The actual delivery time will be subject to the service provision by Hongkong Post.

2. If you are a non-local undergraduate student admitted through International Student Admission Scheme, please contact Office of Admissions and Financial Aid upon arrival via email at ugapp2@cuhk.edu.hk for your CU Link Card collection arrangement.

3. If you are a non-local undergraduate student admitted through National Colleges and Universities Enrolment System, you may collect your CU Link (student card) by registered post (a valid Hong Kong mailing address is required) or in person at CU Link Card Centre.

   - Collect CU Link (student card) by registered post: please login the [CU Link Card Mailing Service] with CUHK Login to make posting request. After receiving your request, CU Link Card Centre will send out your card to your Hong Kong mailing address within 5 working days. However, due to COVID-19 pandemic, Hongkong Post may have special arrangement for postal services which may delay the mail delivery. The actual delivery time will be subject to the service provision by Hongkong Post.

   - Collect CU Link (student card) in person: please login the [online booking system] with CUHK Login. After the appointment is made, please visit CU Link Card Centre on schedule and present your identity document for CU Link (student card) collection.

   - If you are not available to visit CU Link Card Centre in person, you have to make an appointment through the [online booking system] and authorize other person to collect the CU Link (student card) on your behalf. You are requested to give your authorization in writing. The authorized representative should present the following documents:

     - an identity card of the authorized representative;
     - a copy of the student’s identity document; and
     - the student’s written authorization (Form Download here)

---

Note: Due to COVID-19, the University has announced the guidelines for social and non-academic events. For more information, please refer to The Chinese University of Hong Kong Referencing Guidelines for Social and Non-academic Events during COVID-19